

ADA Audio CONFERENCE

- ✓ **Great Lakes Disability & Business
Technical Assistance Center
(Great Lakes ADA & IT Center)**
1640 West Roosevelt Road, Room 405
Chicago, IL 60608
(800) 949-4232 (Voice/TTY)
(312) 413-1407 (Voice/TTY)
www.adagreatlakes.org

- ✓ **Federal Aviation Administration**

Travel Tips and Publications:
<http://airconsumer.ost.dot.gov/pubs.htm>

Air Travel Complaints
<http://airconsumer.ost.dot.gov/problems.htm>

Air Travel Consumer Report
<http://airconsumer.ost.dot.gov/reports/index.htm>

- ✓ **Transportation Security Administration**

Information for Travelers with Disabilities and Medical Conditions
<http://www.tsa.gov/travelers/airtravel/specialneeds/disability-update.shtm>

- ✓ **US Department of Justice**

ADA Checklist for New Lodging Facilities
<http://www.ada.gov/lodgesur.htm>

5 Steps to Making New Lodging Facilities Comply with the ADA
<http://www.ada.gov/fivestep.htm>

Common ADA Problems at Newly Constructed Lodging Facilities
<http://www.ada.gov/comhotel.htm>

Guide for Places of Lodging: Serving Customers who are Blind or Have Low Vision
<http://www.ada.gov/lodblind.htm>

**ADA Business Brief: Communicating with Guests who are Deaf and Hard of Hearing in
Hotels, Motels and Other Places of Transient Lodging**
<http://www.ada.gov/hotelcombr.htm>

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Private Organizations that have travel information for People with Disabilities (The ADA Audio Conference Series does not endorse or promote the vendors. Individuals should evaluate the quality of these services on their own)

- ✓ **DisabledTravelers.com**
<http://www.disabledtravelers.com>
- ✓ **Able To Travel** (Sponsored by United Spinal Association)
<http://www.abletotravel.org>
- ✓ **Access-Able Travel Source**
<http://www.access-able.com>